



100% Australian owned
www.zcard.com.au

Transport

Public Transport – Melbourne

(www.metlinkmelbourne.com.au and www.vline.com.au)

- Information on Melbourne's train, tram and bus network, including details on how to organise your journey and costs.

Public Transport – Victoria

(www.viclink.com.au and www.vline.com.au)

- Regional Victoria's public transport network including timetable and costs.

Car Licence, Road Rules and Safety

(www.vicroads.vic.gov.au)

- Walking, driving and cycling on Victorian roads, vehicle registration and information on how to obtain a driver licence.

Taxi Services

(www.victaxi.com.au/hire_hail_bookings_melbourne.htm)

- Full Melbourne and regional Victoria taxi listings and phone numbers.

How to Find

Road Maps and Directions

(www.whereis.com.au)

- Step-by-step directions to reach any destination, Australia-wide by foot or vehicle.

Telephone Directory

(www.whitepages.com.au or tel. 12455 – Fee charged)

- To find out the phone number of a person's residence, a particular service or place e.g. banks, cinema.

Business Directory

(www.yellowpages.com.au)

- To search for the contact details of a specific business or service.

Weather

(www.bom.gov.au/weather/vic)

- Forecasts, warnings and current weather observations.

Services and Entitlements

Taxation – Apply for a Tax File Number

(www.ato.gov.au or tel. 13 2861 – Cost of a local call)

- To work in Australia you need to obtain a tax file number. The tax year runs from 1 July to 30 June. If you work you must lodge a tax return to the Australian Taxation Office by 31 October each year.

Open a Bank Account

(www.bankers.asn.au)

- To open a bank account in Australia go to the 'Members' section to locate a bank.

Understanding Money

(www.australia.gov.au/understandingmoney or tel. 1800 236 235 – Free call)

- Information on how to manage your money including advice on preparing financially for the future, budgeting,

investing, saving and setting financial goals.

Foreign Embassies in Australia

(www.dfat.gov.au/embassies.html)

- Information and assistance from your country's representation in Australia e.g. help if you lose your passport.

Housing and Accommodation

(www.liveinvictoria.vic.gov.au/housing)

- For information on renting or buying a property including links to websites with rental properties and information on your rights and the associated laws.

Schooling in Victoria

(www.education.vic.gov.au/school-online)

- Enrol your children at a government, independent or Catholic school.

Child Care in Victoria

(www.office-for-children.vic.gov.au or tel. 1800 670 305 – Free call)

- This hotline provides information on child care.

Rights at Work

(www.job-watch.org.au or tel. 9662 1933 – Cost of a local call)

- Information on workplace issues including your rights at work and unfair workplace treatment.

Tenants Union of Victoria

(www.tuv.org.au or tel. 9411 1444 – Cost of a local call)

- Provision of professional advice, assistance and advocacy for tenants in Victoria.

Consumer Affairs

(www.consumer.vic.gov.au or tel. 1300 558 181 – Cost of a local call)

- Advice and information on consumer rights and responsibilities e.g. refunds on purchase of goods and services.

Health and Well Being

Police/Ambulance/Fire

(emergency tel. 000 – Free call; non-urgent police matters tel. 9247 6666 – Cost of a local call)

Crime Stoppers
(tel. 1800 333 000 – Free call)

- If you see anything suspicious or witness a crime, contact Crime Stoppers.

Nurse-On-Call

(tel. 1300 60 60 24 – Cost of a local call, mobile phones charged extra).

- Immediate expert health information and advice.

Lifeline Australia

(www.lifeline.org.au or tel. 13 11 14 – Free call)

- If you are feeling homesick or depressed contact Lifeline for professional and confidential counselling and assistance.

Medicine Line

(tel. 1300 888 763 – Cost of a local call)

- Independent, accurate information about prescribed and over-the-counter medications.

Health Services and Ideas

(www.betterhealth.vic.gov.au)

- Providing reliable health information. Fact sheets can be found on most medical conditions.

Health Insurance

(www.iselect.com.au or tel. 1300 735 255 – Free call) (www.medicareaustralia.gov.au)

- To compare various private health insurance scheme. Permanent residents are able to access health services through Medicare Australia.

Be Sun Smart

(www.sunsmart.com.au)

- Suggestions on how to be safe under the Australian sun and prevent skin cancer.

Water Safety

(www.watersafety.vic.gov.au)

- Information on how to be safe whilst enjoying water based activities on Victoria's beaches, rivers and pools.

Lifestyle

Recreation – Melbourne

(www.thatsmelbourne.com.au and www.melbourne.citysearch.com.au)

- Information on Melbourne's main attractions, activities and upcoming events.

Recreation - Victoria

(www.visitvictoria.com.au and www.provincialvictoria.vic.gov.au)

- Information on the main attractions, events and life in regional Victoria.

Newspapers

(www.theage.com.au and www.heraldsun.com.au)

- Victoria's two major daily newspapers, providing the latest local, national and international news.

Libraries in Victoria

(www.libraries.vic.gov.au/library-locator)

- Locate the closest library to you.

Parks Victoria

(www.parkweb.vic.gov.au)

- Plan activities and locate parks, bike tracks and camping grounds.

Arts Victoria

(www.arts.vic.gov.au)

- Current information on what performances, independent theatre shows and musicals are on.

Go For Your Life

(www.goforyourlife.vic.gov.au)

- Hundreds of ideas on how to be healthy and physically active for all ages.

Sport and Recreation

(www.sport.vic.gov.au)

- Find a sporting organisation that is right for you.

Commercial Radio

(www.commercialradio.com.au, www.radioaustralia.net.au and www9.sbs.com.au/radio)

- Tune in to one of Melbourne's local and multicultural radio stations.

Visit a Museum

(www.museum.vic.gov.au)

- Find out what's on at various Victorian Museums.

Visit a Zoo

(www.zoo.org.au)

- Find out about upcoming shows, admission costs and opening hours at Melbourne's three Zoo's.

MELBOURNE

VICTORIA AUSTRALIA

studymelbourne.vic.gov.au

